

Thanks for using the Microsoft Partner Managed Newsgroups.

According to your description, I understand that the POP3 Connector cannot deliver email to Exchange users. If I have misunderstood the problem, please don't hesitate to let me know.

In order to narrow down this issue, please check and perform the following information and steps:

I. First, please make sure you have added the POP3 email domain to the Exchange recipient policy.

1. Click Start, point to All Programs, point to Microsoft Exchange, and then click System Manager.
2. Expand Recipients, and then click Recipient Policies.
3. In the right pane, right-click the Default Policy, and then click Properties.
4. Click the E-Mail Addresses (Policy) tab.
5. Verify that the local domain name appears in the SMTP address and that you do not have an SMTP address configured for an external domain, such as an ISP's domain name.
6. Click New, click SMTP Address, and then click OK.
7. Type the POP3 e-mail address, such as @MyISP.com
8. Click to clear This Exchange Organization is responsible for all mail delivery to this address.
9. Click OK.
10. Click to check the SMTP address you created in step 9.

Note Do not click Set as Primary.

11. Click OK, click Yes, and then click Yes.
12. Quit Exchange System Manager.

Restart the IIS service

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1. Click Start, click Run, and then type cmd.
 2. At the command prompt type iisreset, and then press ENTER.

II. If the issue persists, please refer to the following KB article to troubleshoot this issue:

885685 How to troubleshoot the POP3 Connector in Windows Small Business Server 2003

<http://support.microsoft.com/?id=885685>