

Resolves Windows 2008 Terminal server printers not printing situation

1. Click Start , search for cmd.exe
2. Right click on cmd.exe
3. Click on 'Run as Administrator'
4. Type "C:\\" w/o the quotation marks and then Press Enter.
5. Type CD\Windows\System32\Spool and then Press Enter.
6. Type Cacls.exe PRINTERS /e /g users:C and then Press Enter.
7. Restart the computer

Please check whether this action resolves our issue. For more information about Event ID 372, we can refer to the following article: