

Problem: Symantec Endpoint Protection (SEP) Installation fails with the following error
“Symantec Endpoint Protection has detected that there are pending system changes that require a reboot. Please reboot the system and rerun the installation.”

Solution: I rebooted the computer several and got the same result each time.

I found the registry key entry that I used to fix the problem.

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SessionManager\PendingFile
RenameOperations

Delete the registry key

Install the software without restarting the computer

NOTE: If you are running Windows Vista look for this key –

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet001\Control\SessionManager\Pending
FileRenameOperations